**John Watson**

Project Manager

**Profile**

John is an accomplished, deliberate, measured, mature individual looking to continue to develop his project management skills outside of a Military Environment. Through his military and communications background, he has demonstrated that he can work alone or lead multi-cultural teams to deliver sensitive communication projects to tight deadlines. Since joining FDM as a Project Manager, after leaving the Military, he has proved his abilities by successfully contributing on two projects for Highways England and taking a new position with Phobiobus Software Ltd. For these clients, he has implemented a process to deliver on corporate policy and imperative. Clear thinking and relied upon by stakeholders to deliver well-founded information on which to act.

**Key Skills**

* **Project management** – Significant experience in planning, executing and delivering projects through their full lifecycle, often in challenging environments and to tight timelines.
* **Stakeholder Management** – Experienced in working with varied stakeholders: up and down the managerial spectrum, across the organisational and a diverse cultural landscape with an emphasis on client expectation and conflict management.
* **Communication** – A capable communicator able to vary delivery to audience where an established rapport delivers confidence.
* **Problem Solving & Decision making** – Assimilates and analyses accurately: tempers advice and decisions appropriately.
* **Teamwork & Leadership** – Has managed specialist and generalist teams of up to 30 people where all are under pressure to deliver.
* **Resource Management** – Competent in managing resource, has been relied upon to ensure that each project is staffed and equipped properly to deliver the project outcomes.

**Employment**

**Phobiobus Software Limited Apr 2019 to March 2020**

**Digital Programme Lead**

*Replaced a Project manager who was leaving the company aswell as taking on additional resposibilites in that post.*

Tasked to take over an existing position within Phobiobus Software Ltd (PSL) with additional responsibilities to those already associated with the post. I took on an “in flight” development for a client, with pre agreed timeframes and budget. I was also required to manage a development team that act as a service provider internally for PSL. In addition to those two teams there was a third team I was required to manage. They were in the process of innovating a new product stream for PSL, this workstream had an initial R&D budget against it to deliver a proof of concept product. All of the teams required detailed plans creating and reporting measures put in place to keep all parties informed.

* Managed multiple teams
* Put in place detailed plans for project delivery
* Identified requirements with Key Stakeholders
* Organised workstreams for different delivery phases

**Highways England**

**Integrated Asset Management Information System Apr 2018 to Jan 2019**

*Took over as a stage lead in a complex, ongoing, programme that is in correction.*

Due to the loss of a project manager at a key stage in the programme lifecycle, I was assigned to a programme team that was resetting a stalled project. It was essential that a full understanding of what was required to get the stage restarted and mobilise the team to start working to deliver the new plan.

* Worked collaboratively to agree a Baselined plan with the service provider to enable the project to re-start
* Personally organised and resourced multiple configuration workshops with numerous Key Stakeholders
* Tracked progress against plan to ensure Key milestones were met using risk and issue management to maintain progress
* Co-ordinated various SMEs to identify and resolve misunderstandings around data migration.

**Highways England**

**HR and Payroll Project Dec 2017 to Apr 2018**

*Integral Project team member that successfully delivered a business critical project to a fixed deadline.*

* Building strong working relationships with Key Stakeholders internally, with outside suppliers and service providers
* Personally managed day to day progress tracking of the cutover plan
* Ensured key milestones in the plan were met and any issues were swiftly rectified or escalated to support on-time delivery

**British Army**

**Royal Corp of Signals Telecommunications Project Manager Sept 1991 to Sept 2017**

*Managed and delivered telecommunications solutions: strategic global systems to localised networks.*

John completed a full and varied career, deploying on many operational tours and major exercises around the world. During these deployments he was expected to effectively manage teams of up to 30 communications specialists, to facilitate the continued delivery of specialist telecommunications requirements. Project delivery has been completed to tight, non-negotiable timelines in adverse environments. Key stakeholder engagement was expected and maintained throughout the project duration, the requirement to deal with any obstruction and clearly communicate to business owners was an essential skill displayed. He has shown the ability to solve issues autonomously to clear pressure points on work streams and enabled progress to be kept on schedule. Due to regular scheduled movement between units a flexible and adaptable approach to challenges has been invaluable.

* Directly supported UK Special Forces – A highly demanding environment operating under very tight deadlines.
* Delivered complex projects for NATO ARRC Headquarters infrastructure builds in temporary and austere environments.
* Worked within multi-cultural, international liaison team in Afghanistan to deliver Intelligence analysis.
* Co-ordinated multi-national contractors to deliver communications infrastructure to Iraqi civil services.
* Delivered instruction for the Army’s Initial Training Group.
* Sourced and managed sensitive corporate equipment and delivered 100% utilisation.
* Ran project review process whilst maintaining business as usual.
* Developed and mentored team members through structured training periods and achieved 100% pass rate.
* Maintained a good working relationship with numerous departments to enable short notice tasks to be achieved.
* Raised team profile by utilising effective communications with senior management promoting key achievements and successes.

**Education**

* **Army Apprentices Collage Dundee** (1991-1993)
* **Career, Leadership, and Management training** (2007)
* **Level 2 Certificate in Adult Literacy** (2005)
* **Level 2 Certificate in Numeracy** (2015)

**Professional Qualifications and Awards**

* **ITIL** – V3 Foundation
* **Prince 2,** Foundation
* **Scrum Master**
* **Security Cleared to a high Government level** (2014)
* **Level 3 Certificate in Management and Leadership** (2007)